# CBA BATTERY PASSPORT The Human Rights Index **CLOBAL BATTERY ALLIANCE** Developed in collaboration with LEVIN SOURCES

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# The Human Rights Index

Version 1.0



# Key to the icons



Index is equivalent to the given standard. An enterprise certified by this system does not need to answer this question.



Index is partially equivalent to the given standard. An enterprise certified by this system needs to answer this question for those aspects that are not aligned.



Index is not equivalent to the given standard. An enterprise certified by this system still needs to answer this question.



**Fundamental** – this indicator pair will be moved into, or adapted into a new management systems index. Where it will be adapted into a new MSI, then it will remain in the HRI. There are 40 Fundamental LPS and 68 indicators.



**Horizontal** – this indicator pair will be found in other issue indices, in adapted form. There are 15 LPS and 27 horizontal.



**Specific** – this indicator pair will only be found in this index. There is 1 specific LPS and 2 indicators



This **CLI** expectation will move to another issue index after Davos 2023.



This expectation aligns and goes beyond the UNGPs



This expectation fully aligns with the UNGPs

# PROVISION 1:

# Human Rights Policy and Commitment

| Performance expectation  | Impact Domain 1 Indicators<br>(in own operations)  | Impact Domain 2 Indicators<br>(in supply chain)   | Guidance Placeholder   | Type of indicator   |
|--|--|---|--|---|
| <b>Criterion 1.1: Cont</b> The enterprise ha                               | t <b>ent</b><br>s a policy and public commitment to r  | espect human rights   |  |   |
| 1.1.1 Alignment with internationally recognised human rights frameworks    | The enterprise has a human rights commitment or policy that is in line with internationally recognised human rights, as outlined in the International Bill of Human Rights and the ILO Declaration on Fundamental Principles and Rights at Work (2022). (1)  | As part of supplier onboarding or renewal, the enterprise requires its suppliers to have a human rights commitment or policy in line with internationally recognised human rights, as outlined in the International Bill of Human Rights and ILO Declaration on Fundamental Principles and Rights at Work (2022). (1)   |  | Horizontal  All ESG policy commitments should be written in line with the relevant international legal instrument(s).                 |
| 11.2<br>Comprehensive<br>coverage of<br>universal human<br>rights          | The commitment or policy:  does not explicitly exclude any internationally recognised human rights from its coverage. (1)  does not limit the company's recognition of human rights to the provisions of national law or wider industry practice where these are weaker than the international standards. (1)  reflects an understanding that certain human rights are particularly salient for the company. (1)  ensures that human rights are considered in relation to their impacts on people and not (only) the business. (1) | As part of supplier onboarding or renewal, the enterprise verifies that the policy or commitment includes the quality aspects set out in ID#1. (1)  AND  The enterprise defines its approach for suppliers who do not have policies with the defined quality aspects, including supporting them to develop one within the shortest timeframe possible (to be agreed between the parties) where appropriate. (1) |  | Horizontal  All policy commitments should comprehensively cover the various dimensions necessary to effectively manage the ESG issue. |
| 1.1.3 Alignment with international frameworks on business and human rights | The commitment or policy explicitly references the enterprise's commitment to conform to the UN Guiding Principles on Business and Human Rights and/or the OECD Guidelines for Multinational Enterprises. (1)  | As part of supplier onboarding or renewal, the enterprise requires its suppliers to have a commitment or policy that explicitly references the UN Guiding Principles on Business and Human Rights and/or the OECD Guidelines for Multinational Enterprises. (1)  AND Other human rights frameworks as may be applicable. (1)  | Human rights frameworks in scope include but are not limited to:  • UN Sustainable Development Goals, including Goal 16 on Peace, Justice and Strong Institutions  • OECD Due Diligence Guidance for Responsible Business Conduct  • OECD Due Diligence Guidance for the Responsible Sourcing of Minerals from Conflict-Affected and High-Risk Areas  • Children's Rights and Business Principles  • ILO Tripartite Declaration of Principles concerning Multinational Enterprises and Social Policy  • Voluntary Principles on Security and Human Rights. | Horizontal  All policy commitments should be written in line with the relevant international normative framework(s).                  |

| Performance expectation   | Impact Domain 1 Indicators<br>(in own operations)   | Impact Domain 2<br>Indicators<br>(in supply chain)  | Guidance Placeholder   | Type of indicator            |
|---|---|---|--|------------------------------|
| Criterion 1.1: Conto<br>The enterprise has  | ent<br>s a policy and public commitment to r  | respect human rights  |  |                              |
| 1.1.4<br>Scope of<br>commitment or<br>policy  | IRMA RMI GS RRA RMI ESG  The human rights commitment or policy sets out that it applies across the company's own operations and its business relationships. (1)   | As part of supplier onboarding or renewal, the enterprise verifies that its suppliers' human rights commitments or policies apply across suppliers' operations and business relationships, including supply chain. (1)  |  | Fundamental MS Index: Policy |
| 1.1.5 Expectations of personnel, business relationships and other parties directly linked to its operations, products or services  Sourced from Draft EC Battery Regulation | The enterprise describes the processes its personnel must implement to fulfil its human rights commitment or policy. (1)  AND The enterprise defines what is expected of its business relationships to support this fulfilment. (1)   | As part of supplier onboarding or renewal the enterprise requires its supplier to have a process that describes:  • the processes the supplier's personnel must implement to fulfil the supplier's human rights policy or commitment. (1)  • what is expected of its business relationships with regards to respect for human rights. (1) | The human rights commitment or policy makes clear the enterprise's expectations of personnel, business relationships and other parties directly linked to its operations, products or services with regards to the respect for human rights, meaning avoiding infringing on the human rights of others and addressing adverse human rights impacts with which they are connected.  Contractual expectations may include (UNICEF 2013, Supplementary criterion 5a):  • informing the company of all relevant business relationships, including with other suppliers, subcontractors and associates  • promptly addressing issues of nonconformance related to children's rights as and when they arise;  • participating in any child-focused human rights and social compliance monitoring organized by the company.  This description of implementation measures may be captured in the policy itself or accompanying procedures, protocols, and/or processes.  The operational processes should be aligned with the human rights policy and there should be no tensions between them.  Business relationships includes business partners and other parties directly linked to the enterprise's or supplier's operations, products or services, e.g. state security forces. | Fundamental MS Index: Policy |
| 1.1.6<br>Policy updates   | There is evidence that the public commitment is updated to reflect:  • Significant developments in the prevalence and nature of human rights issues relevant to the company's operations, supply chain and communities. (1)  • Lessons learned from tracking compliance with and effectiveness of the company's human rights due diligence systems. (1) |   |  | Fundamental MS Index: Policy |

| Performance expectation   | Impact Domain 1 Indicators<br>(in own operations)   | Impact Domain 2<br>Indicators<br>(in supply chain)   | Guidance Placeholder  | Type of indicator  |
|---|---|--|---|--|
|   |   | ment or policy to all relevant s   | takeholders, including managers, employees, sup   | opliers,   |
| 1.2.1 The policy is publicly available and proactively communicated | The human rights commitment or policy is:  • publicly available. (1)  • communicated internally to all personnel. (1)  • proactively communicated to the external stakeholders who need to be aware of it to ensure its effective implementation. (1)   |  | This applies to all human rights issue policies, e.g. child labour policy.  Relevant external stakeholders may include: suppliers, business relationships, government agencies, community members, NGOs, civil society organisations, women's organisations and the legitimate representatives of vulnerable people.  Actions to proactively communicate the policy may include but not be limited to  posting the policy on the enterprise website  Posts the policy on the enterprise intranet  Promoting the policy through social media or worker voice apps  Inserting references to the policy in its contracts with third parties. | Fundamental MS Index: Policy   |
| 1.2.2<br>Accessibility and<br>understandability<br>to all workers   | The commitment or policy is accessible and understandable to all workers. (1)   |  | The commitment or policy should be made available in multiple languages or communicated to illiterate or other vulnerable workers in ways that are particular to their needs that increase accessibility and understandability. This may include mechanisms for people without internet access.   | Fundamental MS Index: Participation for any policy   |
| 1.2.3 Embedding in the terms of business relationships              | The enterprise incorporates or references its human rights commitment/ policy/ statement into commercial contracts and/ or written agreements with business partners. (1)  AND There are contractual assurances that the policy will be adhered to. (1) | The enterprise incorporates or references its human rights commitment/ policy/ statement into commercial contracts and/or written agreements with all suppliers. (1)  AND There are contractual assurances that the policy will be adhered to. (1) |   | Horizontal  ESG policies should be implemented through contractual assurances in business relationships. |

| Performance expectation   | Impact Domain 1 Indicators<br>(in own operations)   | Impact Domain 2 Indicators<br>(in supply chain)   | Guidance Placeholder   | Type of indicator  |
|---|---|---|--|--|
| Development of the gender expertise f   | rom inside and outside the enter  | rnal functions, such as procurement   | and human resources, as well as relevant hum<br>orporation of leading practice from within the e<br>ortance.   |  |
| 1.3.1 Consultation with internal and/or external stakeholders and experts                               | Relevant internal and external experts have been consulted and their perspectives considered in the policy's development. (1)  AND  The enterprise offers its expertise to inform the development of business partners' human rights policies and procedures, when requested. (1) | The enterprise offers its expertise to inform the development of suppliers' human rights policies and processes, when requested. (1)  | The inclusion of relevant expertise ensures that an understanding of leading practice in human rights due diligence in the enterprise's sector influences the content of the human rights policy and supporting processes.  Relevant expertise may include:  • The board  • Senior-level management  • Employees from human resources, legal, public relations, operations, HSE, etc.  • Trade unions and employee representatives  • Recognised experts in leading practice in human rights due diligence in the enterprise's sector, communities and/or affected stakeholders. | Fundamental MS Index: Participation for any policy   |
| 1.3.2 Considering the perspectives of relevant business partners in the human rights policy development | Relevant business partners have been consulted and their perspectives have been considered in the policy's development. (1)   |   | Relevant business partners includes:     Customers     Tier 1 suppliers, including sub-contractors     Tier n suppliers in its high and medium-risk supply chains     Vulnerable people in provenances to which the enterprise has a high likelihood of linkage.  It is good practice for the enterprise to justify its sample of 'relevant business partners' consulted as part of policy development.  | Fundamental MS Index: Participation for any policy   |
| 1.3.3 Considering the perspectives of potentially affected people in policy development                 | Potentially affected people have been consulted in the policy's development and their perspectives have been considered. (1)  | The enterprise checks that the perspectives of potentially affected people have been considered in their suppliers' policy development. (1)  AND  Where the perspectives of potentially affected people (or their legitimate representatives) have not been considered in their suppliers' policy development, the enterprise encourages them to do so. (1) | Particular consideration should be given to workers (and their legitimate representatives) and vulnerable people (or their reasonable alternatives).  Where it is not possible to consult potentially affected people then the perspectives of their legitimate representatives or reasonable alternatives can be used instead.  | Fundamental MS Index: Participation for any policy   |
| 1.3.4<br>Senior approval  | The policy or commitment is approved at the most senior level of the enterprise. (1)  |   |  | Horizontal  ESG policies should be approved at the most senior level because leadership is accountable for controlling risk. |

**Performance** expectation

**Impact Domain 1 Indicators** (in own operations)

**Impact Domain 2 Indicators** (in supply chain)

**Guidance Placeholder** 

Type of indicator

# Criterion 1.3: Development and Approval of the Human Rights Policy

Development of the policy involves staff in key internal functions, such as procurement and human resources, as well as relevant human rights and gender expertise from inside and outside the enterprise, where possible, to ensure incorporation of leading practice from within the enterprise's sector. The involvement of senior leadership in approving the commitment helps signal its importance.



1.3.5 Worker approval





representatives (1)





The policy or commitment has been approved by workers'



Horizontal

ESG policies should be approved by workers' representatives as a priority internal stakeholder who may be impacted by the policy's existence or the effectiveness of its implementation.

# Criterion 1.4: Embedding: accountability, resources and decision-making

The enterprise has assigned sufficient resources to the implementation of the policy and supporting procedures, invests in training and capacity building and ensures leadership is accountable for oversight and implementation.



Embedding the policy within the enterprise's management systems





processes. (1)

AND

The enterprise embeds its

human rights commitment or

policy within its management

as part of its regular business

systems and implements it







The enterprise checks its tier 1 suppliers embed their human rights commitment or policy within their management systems and implement it as part of regular business processes. (1)



The enterprise uses a risk-based it should audit a supplier's embedding of its policy within its management systems, and verifies this through second or third party audit based on risk level and whether or not a prior

A risk-based approach means

- · Prioritising putting attention and resources to those business relationships and tier 1 suppliers identified as high risk based its human rights risk assessment process, and
- Ensuring the enterprise's actions and response are proportionate to the business partner's risk level, with higher risk business partners requiring more robust risk controls and potentially greater investment, attention, and support.

The decision to rely upon a prior audit rests not just on whether an audit has happened but whether it is a robust and credible audit.



Horizontal

ESG policies should be embedded within the enterprise's management systems and implemented as part of regular business processes.



The enterprise embeds the human rights commitment or policy within its business relationships as part of its regular business processes. (1)



approach to determine whether audit can be relied upon. (1)



1.4.2 Senior oversight and accountability for implementation









Senior management is accountable to the executive for implementation of the human rights commitment or policy and supporting

processes. (1)

Workers'/trade union have a role in holding management accountable for the implementation of the policy and supporting processes. (1)



The enterprise checks that its tier n suppliers have assigned accountability for implementation of the human rights commitment or policy and supporting processes to senior management or the executive. (1)

## AND

Where accountability is not assigned to senior management or an executive the enterprise incentivises its supplier to do so. (1)

See A2 in the UNGPs assurance guidance for guidance on how to ensure quality in accountability, for example, on appropriate performance incentives, and the type of engagement expected with management, and the nature of board discussions on human rights.



Horizontal

Policies exist to control risk, and risk controls should be overseen by leadership.

**Impact Domain 1 Indicators Performance Impact Domain 2 Indicators** Type of indicator **Guidance Placeholder** expectation (in own operations) (in supply chain) Criterion 1.4: Embedding: accountability, resources and decision-making The enterprise has assigned sufficient resources to the implementation of the policy and supporting procedures, invests in training and capacity building and ensures leadership is accountable for oversight and implementation. Responsibility should be assigned UN GP through an individual's job description. 1.4.3 The enterprise has assigned Horizontal The enterprise responsibility for leading has assigned the identification, mitigation, Responsibility prevention and remediation responsibility for implementing of human rights risks and internally to lead policies must always the identification, adverse impacts in its own be assigned to operations and business adequately trained mitigation, prevention and relationships to personnel individuals remediation of trained in human rights due human rights diligence. (1) risks and impacts Internal resources may include financial (money), human (personnel), social (relationships, institutions, governance 1.4.4 The enterprise has allocated The enterprise has allocated mechanisms), physical (infrastructure) Horizontal The company sufficient internal resources sufficient internal resources to and/or other capital. enable effective responses to has assigned to enable these personnel No policy can be sufficient internal to respond effectively to human rights issues arising in its "Sufficient" may be judged in several implemented without allocation of sufficient human rights issues arising in resources for ways, e.g. whether supply chains. (1) implementing its operations and business • The budget is proportionate to the resources the human rights relationships. (1) impact being addressed, i.e. it reflects the "scale and costs of the mitigation commitment. policy and/or measure to address it."1 · A lower level of resource is applied procedures "to manage less serious and lower priority impacts when compared to more serious and higher priority one."2 The total budget equals the average annual total remediation cases multiplied by the average cost of remediation for each case + 20% (or so) to allow for unprecedented incidents.3 • Whether or not there is a surplus in available funds at the end of the budget period.4

<sup>1</sup> RMI and the Coppermark Company (2022) The Criteria Guide for the Risk Readiness Assessment: Draft for public consultation, April 2022. At https://www.responsiblemineralsinitiative.org/media/docs/RRA/Risk%20Readiness%20Assessment%20Criteria%20Guide%20-%20Draft%20for%20Public%20Consultation%20April%202022.pdf, page 23.

<sup>&</sup>lt;sup>2</sup> RMI and the Coppermark Company (2022) The Criteria Guide for the Risk Readiness Assessment: Draft for public consultation, April 2022. At https://www.responsiblemineralsinitiative.org/media/docs/RRA/Risk%20Readiness%20Assessment%20Criteria%20Guide%20-%20Draft%20for%20Public%20Consultation%20April%202022.pdf, page 23.

Jasminder Kaur Smith-Khaira, UNICEF, personal communication to Estelle Levin-Nally, 18th October 2022.

<sup>&</sup>lt;sup>1</sup> Ines Kaempfer, The Centre for Child Rights and Business, personal communication to Estelle Levin-Nally, 18th October 2022

Performance expectation

**Impact Domain 1 Indicators** (in own operations)

**Impact Domain 2 Indicators** (in supply chain)

**Guidance Placeholder** 

Type of indicator

### Criterion 1.4: Embedding: accountability, resources and decision-making

The enterprise has assigned sufficient resources to the implementation of the policy and supporting procedures, invests in training and capacity building and ensures leadership is accountable for oversight and implementation.



1.4.5 Training The enterprise has specific training for its employees and suppliers to address its salient human rights issues





party provides training

human rights issues to

its personnel to ensure

rights commitment and

within the enterprise. (1)

integration of the human

processes across functions

The training is delivered in

Reporting Framework. (1)

The training is delivered:

2. When onboarding any new

1. Annually. (1)

employee. (1)

3. Upon demand. (1)

accordance with the UNGPs

on identifying, mitigating,

preventing and remedying



The enterprise checks that its suppliers provide and/or have received training on identifying, mitigating, preventing and remedying human rights issues to their personnel in accordance with the UNGPs Reporting Framework. (1)

The enterprise makes specific training on human rights due diligence available to its high risk suppliers. (1)

# AND

The enterprise makes training on the specific salient human rights issues arising in its supply chains available to its relevant high risk tier n suppliers. (1)

The training is offered:

- 1. When onboarding any new supplier. (1)
- 2. Upon demand. (1)

For enterprises whose suppliers have received HRDD training, only part 1 of ID#2 applies.

Personnel includes employees and contractors.

The training should include awareness raising to all workers and tailored training to personnel with responsibilities for implementing human rights due diligence.

It may occur the suppliers have human rights policies and procedures in place, but these may not be well understood or badly implemented, and/or the supplier does not have the capacity or resources to offer effective training. In such cases the enterprise should offer training to its suppliers.

The training should also include prevention of gender-based violence in the workplace, specific training to young workers (where applicable) on their human rights including how to access and use the grievance mechanism, and specific training to security forces in line with the UN Guiding Principles on Security and Human Rights. These expectations will be captured in new GBA BP indices over time.



Horizontal

All ESG issues will require to be communicated through training in order to be effectively embedded

# Criterion 1:5 Purchasing Practices, including economic inclusion

The enterprise takes measures to ensure its human rights due diligence processes do not inadvertently disadvantage SMEs and marginal producers in its supply chains.



1.5.1 Aligning purchasing practices with the human rights policy or commitment











There is no evidence that the enterprise's standard business processes make or have made demands of business partners that might cause them or have caused them to violate human rights. (1)

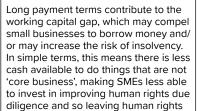
## AND

The enterprise's payment terms do not exceed 45 days from point of invoicing by vendors for SME vendors or 10 days from point of receipt of funds by enterprise from the client where the vendor is a sub-contractor. (1)



The enterprise ensures that its purchasing and pricing policies and practices do not make demands of suppliers that might cause them to violate human rights. (1)

Purchasing practices include pricing, payment terms.



issues under-managed.



Specific

**Impact Domain 1 Indicators Impact Domain 2 Indicators** Performance Guidance Placeholder Type of indicator expectation (in supply chain) (in own operations) Criterion 1:5 Purchasing Practices, including economic inclusion The enterprise takes measures to ensure its human rights due diligence processes do not inadvertently disadvantage SMEs and marginal producers in its supply chains. The enterprise's due diligence systems RMI ESG should not prejudice against SMEs or marginal producers, such as "legitimate The enterprise does not The enterprise supports its tier ASM" per the OECD FAQs on Artisanal **Fundamental** Support to prohibit sourcing from n SME suppliers, including ASM, and Small-scale Mining. SMEs, including legitimate ASM. (1) to establish conformant human MS Index: rights policies. (1) avoiding Responsible Sourcing AND increasing vulnerable The enterprise supports its SME sub-contractors, producers' including ASM, to establish exposure to human rights conformant human rights policies. (1) violations Sourced from **OECD Minerals** Guidance The EU recognises the barriers to RMI GS participation by SMEs in responsible business practices due to commercial 1.5.3 The enterprise has a The enterprise's responsible constraints and is investing in Move to KPI #27: **Proactive** commitment to proactively do sourcing policy includes a supportive measures that complement Contribution to inclusion and business with SMEs and/or commitment to proactively mandatory corporate sustainability and Local Economic source from legitimate ASM who enablement of due diligence legislations. ASM. (1) Development SMEs, including are in a formalisation process. (1) AND **ASM** The enterprise's procurement systems The enterprise has introduced may proactively seek to include SMEs processes which make it The enterprise supports ASM and marginal producers in their supply easier for SMEs and/or ASM to professionalization through chains in ways that support their direct engagement with ASM continuous professionalization and become vendors. (1) development, as a leading practice. workers or operators, including AND through commercial and/or Without this help, SMEs may be put The enterprise supports sourcing relationships with into commercially unviable situations, ASM professionalization such entities, and/or indirect so affecting their ability to invest in through direct engagement engagement (e.g. by providing effective human rights due diligence. with ASM workers or support to NGOs, initiatives, or operators, including through partnerships supporting ASM to The OECD advocates for inclusion of commercial relationships formalize. (1) legitimate ASM in responsible supply with such entities, and/ chains. This recognises that it may not or indirect engagement be possible for artisanal and small-(e.g. by providing support scale miners to become fully formal so to partnerships seeking to impeding their ability to meet business professionalize ASM). (1) partners' standards of responsible business conduct. N such cases

the OECD encourages enablement of the ASM to professionalise and institutionalise. This usually involves a support organisation, either a business partner, or an NGO or a local responsible mining or sourcing initiative that the business partner can

commission to assist.

# PROVISION 2:

Risk and Impact Assessment

| Performance expectation   | Impact Domain 1 Indicators<br>(in own operations)  | Impact Domain 2 Indicators<br>(in supply chain)  | Guidance Placeholder  | Type of indicator   |
|---|--|--|---|---|
|   | and impact assessment<br>in place to identify and assess ris   | sks and impacts related to human rig   | ghts risks and impacts within the enterpris   | e's operations and  |
| 2.1.1 Chain of custody and mapping business relationships Sourced from OECD Minerals Guidance                         | The enterprise has established a system of controls that allows it to bring transparency to its supply chain. (1)  AND The enterprise maps its business relationships, including its supply chains, as the basis for risk identification. (1)  AND The enterprise maps the factual circumstances of each business relationship that is red flagged or marked as high-risk for human rights abuses. (1) | The enterprise encourages its suppliers to map their supply chains and their factual circumstances. (1)  AND  The enterprise maps the factual circumstances of each supplier that is red flagged or marked as high risk for human rights abuses. (1)  AND  Reports its findings on high-risk suppliers to senior management. (1)  AND  Where it cannot bring transparency to its supply chains, considers the implication of these blind spots as part of its responsible sourcing strategy. (1) | The enterprise establishes a system of controls either through establishing a chain of custody or through instituting a process that allows it to identify the upstream actors in its supply chain beyond tier 1.  The enterprise maps the geographies, entities, and products in all its business relationships and supply chain. The enterprise additionally maps the production systems and transportation routes and means when sourcing from or through conflict-affected and highrisk settings.  This is the basis for risk identification as it allows the enterprise to gauge its business partners' exposure to risk and the adequacy of their capacities to effectively manage risks and impacts relative to that exposure. | Fundamental  Move to MS Index: Risk Identification and Assessment or MS Index: Responsible Sourcing       |
| 2.1.2 Carrying out on the ground assessments for high-risk business relationships Sourced from OECD Minerals Guidance | The enterprise carries out operational risk assessments to assess human rights risks and impacts in its high-risk operations. (1)  AND The enterprise requires high risk business partners – which have not gone through a 2nd or 3rd party audit already – to undergo on the ground assessments which can be via collective schemes. (1)  | The enterprise carries out on-the-ground assessments to assess human rights risks and impacts in its high-risk supply chains. (1)  | On-the-ground assessments may be limited to where there is a lack of sufficient and credible info.  | Fundamental   |
| 21.3<br>Identifying<br>human rights<br>risks and impacts  | The enterprise identifies human rights issues with which it may be connected (whether causing, contributing to, or linked) throughout its own operations and business relationships. (1)  AND This process of issue identification follows the UNGPs and other international frameworks to which it has committed in its Human Rights Policy and/or Commitment. (1)                                    | The enterprise identifies human rights issues with which it may be connected throughout its supply chain. (1)  AND  This process of issue identification follows the UNGPs, and other international frameworks to which it has committed in its Human Rights Policy and/or Commitment. (1)   |   | Horizontal.  An enterprise is expected o identify the ESG risks and impacts to which it may be connected. |

**Performance** expectation

**Impact Domain 1 Indicators** (in own operations)

**Impact Domain 2 Indicators** (in supply chain)

**Guidance Placeholder** 

indicator

# Criterion 2.1: Risk and impact assessment

There is a process in place to identify and assess risks and impacts related to human rights risks and impacts within the enterprise's operations and value chain



# 2.1.4 Assessing human rights risks and impacts









The enterprise assesses human rights issues with which it may be connected throughout its own operations and business relationships. (1)

### AND

This process of risk and impact assessment follows the UNGPs and other international frameworks to which it has committed in its Human Rights Policy and/or Commitment. (1)



The enterprise assesses human rights issues with which it may be connected throughout its supply chain. (1)

### AND

This process of risk and impact assessment follows the UNGPs, and other international frameworks to which it has committed in its Human Rights Policy and/or Commitment. (1)

The enterprise uses its assessment to determine the severity of an identified human rights risk or impact based on its scale, scope and remediability.

- Scale is the gravity of the impact
- · Scope is the number of people affected
- Remediability is the ease or otherwise with which those impacted could be restored to their prior enjoyment of the right(s)



Horizontal.

An enterprise is expected to assess the ESG risks and impacts to which it may be connected.



Assessing and monitoring connection to human rights risks and impacts when circumstances change











Each time circumstances change, the enterprise assesses whether and how, through cause, contribution and/or direct linkage, it is or may be connected to actual or potential human rights issues in its operations, including through its business relationships. (1)

# AND

The methods used are

- 1. Diverse (1), and
- 2. Gender responsive (1)



Each time circumstances change,

1. the enterprise assesses whether and how, through cause, contribution and/or direct linkage, it is or may be connected to actual or potential human rights issues throughout its supply chains.

# AND

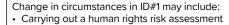
2. the enterprise checks that its tier n suppliers determine whether and how, through cause, contribution and/or direct linkage, they are or may be connected to actual or potential human rights issues in their operations, including through their business relationships, and their supply chains. (1)

# AND

The methods used are

- 1. Diverse (1) and
- 2. Gender responsive (1)

Throughout supply chains means to tier n.



· Operating in or sourcing from a new geography jurisdiction or provenance

for the first time.

- Developing a new product or service line
- that varies significantly from existing lines Changing the inputs of a product or service
- Restructuring, or engaging in new forms of business relationships (e.g. mergers, acquisitions, new markets)

Change in circumstances in ID#2 may include:

- Sourcing from a new entity, enterprise or provenance
- · Sudden change in risk level of a jurisdiction, supplier or provenance, including but not limited to conflict, economic or political crisis, environmental emergency, a supplier restructuring, or engaging in new forms of business relationships (e.g. mergers, acquisitions)

Use of diverse methods to assess risks is necessary where there are blindspots. Diverse methods may include but not be limited to:

- · Desk based research
- · On-site risk assessments for the sites where the enterprise has reason to believe human rights risks and impacts may be most severe
- Tools to understand the risk by geography and commodity, materials or component type
- · Audit reports

The quality of efforts to determine connection to human rights incidents is important. Quality standards of such efforts may include:

- · frequency of information gathering (at least quarterly)
- reliability of information gathered (ideally through 3rd party monitoring or assessment) robustness of methodology



**Fundamental** 

MS Index: Risk Identification and Assessment

Performance expectation

Impact Domain 1 Indicators (in own operations)

Impact Domain 2 Indicators (in supply chain)

**Guidance Placeholder** 

Type of indicator

# Criterion 2.1: Risk and impact assessment

There is a process in place to identify and assess risks and impacts related to human rights risks and impacts within the enterprise's operations and value chain



# 2.1.6

Assessing connection to human rights risks and impacts where circumstances are not hanging









Where circumstances are not changing:

 the enterprise carries out an assessment of whether and how it is or may be connected to actual or potential human rights issues in its operations, including through its business relationships periodically. (1)

### AND

- 2. This assessment is done with a regularity that is proportionate to the risk status of its tier n suppliers where circumstances have not changed, namely: (1)
- at least every three years for all low risk tier n suppliers' operations
- at least every year for any provenance operating in a highrisk area
- At least every quarter for any provenance operating in a conflict-affected area

# AND

3. the enterprise monitors whether and how it is or may be causing, contributing to and/or be directly linked to human rights issues in its operations and business relationships through ongoing risk monitoring. (1)

# AND

For every such assessment and in all such monitoring, the methods used are

- 1. Diverse (1), and
- 2. Gender-responsive (1)

RMI GS ID2

For existing suppliers where circumstances have not changed or are not changing:

 The enterprise assesses whether and how, through cause, contribution and/or direct linkage, it is or may be connected to actual or potential human rights issues throughout its supply chains periodically, i.e. at least every three years for low-risk settings and at least every year in CAHRAs. (1)

### AND

- This assessment is done with a regularity that is proportionate to the risk status of its tier n suppliers where circumstances have not changed, namely: (1)
- at least every three years for all low risk tier n suppliers' operations
- at least every year for any provenance operating in a high-risk area
- At least every quarter for any provenance operating in a conflictaffected area

## AND

3. The enterprise monitors whether it is or may be causing, contributing or directly linked to human rights issues throughout its supply chains through ongoing risk monitoring. (1)

# AND

The methods used are

- 1. Diverse (1) and
- 2. Gender responsive (1)

Ongoing monitoring is done through early warning systems, grievance mechanisms, and media scanning.

See 2.1.5 on the quality of efforts to determine connection to human rights incidents.



Fundamental

MS Index: Risk Identification and Assessment

Performance expectation

Impact Domain 1 Indicators (in own operations)

Impact Domain 2 Indicators (in supply chain)

**Guidance Placeholder** 

Type of indicator

# Criterion 2.1: Risk and impact assessment

There is a process in place to identify and assess risks and impacts related to human rights risks and impacts within the enterprise's operations and value chain



# 2.1.7

Considering the perspectives in potentially affected people and experts in assessing risks and impacts









In assessing the risks and impacts of human rights related to its own operations and business relationships, the enterprise:

- identifies potentially affected people (and their legitimate representatives or reasonable alternates). (1)
- consults with potentially affected people (or their legitimate representatives or reasonable alternates). (1)
- 3. consults with internal and external stakeholders. (1)
- 4. takes into account impacts on stakeholders from groups or populations that may be at heightened risk of vulnerability or marginalisation. (1)
- 5. pays particular attention to the different kinds of impacts that can be experienced by varying genders. (1)

### AND

Where business partners do not do any of these things, the enterprise encourages them to do so. (1)



In engaging its tier 1 suppliers to understand the quality of their risk and impact assessment, the enterprise checks that these suppliers

- 1. identify and engage with potentially affected people. **(1)**
- consult with relevant stakeholders, including potentially affected people, when assessing the risks and impacts to human rights in its operations and supply chains. (1)
- Take into account impacts on stakeholders from groups or populations that may be at heightened risk of vulnerability or marginalisation. (1)
- pay particular attention to the different kinds of impacts that can be experienced by varying genders. (1)

# AND

Where suppliers do not do any of these things, the enterprise encourages them to do so. (1)

This expectation refers to identification and consultation with stakeholders when carrying out risk and impact assessment.

Where it is not possible to consult

the perspectives of their legitimate

potentially affected people then



Fundamental

MS Index: Risk assessment

representatives or reasonable alternatives can be used instead.

Internal stakeholders of greatest relevance may include

management, HR, workforce and

their representatives, etc.

External stakeholders of greatest relevance may include: suppliers, regulators, issue experts, NGOs, CSOs, women's organisations, and (women) community leaders responsible mining and sourcing initiatives, etc.

Populations that may be at heightened risk of vulnerability or marginalisation. These groups may include women children, Indigenous peoples, ethnic minorities, certain religious groups, people of a certain descent or caste, or migrant workers from another area.

# PROVISION 3:

# Prioritisation, Prevention and Mitigation

# **Provision 3: Prioritisation, Prevention and Mitigation**

**Performance** expectation

**Impact Domain 1 Indicators** (in own operations)

**Impact Domain 2 Indicators** (in supply chain)

**Guidance Placeholder** 

Type of indicator

# Criterion 3.1: Prioritisation, prevention and mitigation

The enterprise strengthens and integrates human rights within relevant enterprise functions and takes actions to prevent and address impacts.



# 3.1.1 Prioritisation of actions based on salience and the views of potentially

affected people



salience. (1)

AND



actions to prevent and

impacts on the basis of

By taking into account the perspectives of (potentially)

mitigate potential and actual





The enterprise prioritises actions to prevent and mitigate potential and actual impacts in its supply chains on the basis of their salience. (1)

By taking into account the perspectives of (potentially) affected people. (1)

Risk salience is the severity of actual or potential risks and impacts (in their scale, scope and the ease with which they can be remediated), typically on a scale of 1 to 5, multiplied by the likelihood of the risk or impact arising, typically on a scale of 1 to 5.

An enterprise should prioritise acting first on its most salient risks.



Fundamental

MS Index: Participation and Inclusion



Engaging other relevant stakeholders as part of risk mitigation preparedness





its operations. (1)

affected people. (1)







effective mitigation of human rights issues, the enterprise identifies relevant stakeholders to engage with about human rights issues in

### AND

The enterprise engages with such stakeholders when they identify human rights issues in their operations in order to gather information or explore opportunities for collaborative action to prevent and address adverse human rights impacts.



In preparing for the effective mitigation of human rights issues, the enterprise identifies other relevant stakeholders to engage with about human rights issues in its supply chains. (1)

### AND

The enterprise engages with such stakeholders when they identify human rights issues in their supply chains in order to gather information or explore opportunities for collaborative action to prevent and address human rights impacts. (1)

This expectation refers to identification of stakeholders as part of mitigation planning, in advance of incidents arising so that when an incident occurs the enterprise is poised for swift and effective action.

Relevant stakeholders may include: workers or their representatives, trade unions, policy-focused civil society organisations, women's organisations, international organisations and individual governments.

These stakeholders may serve as important sources of information or as partners for collaborative action to prevent and address human rights impacts



**Fundamental** 

MS Index: Participation and Inclusion



3.1.3 Prevention and mitigation action plan

Sourced from The EU Corporate Sustainability Due Diligence directive draft (Article 7, point 2a) as of August 2022







The enterprise has a mitigation action plan to reduce the salience of human rights risks and the severity of human rights impacts to which it is connected in tis operations, business relationships and supply chains. (1)

## AND

The mitigation action plan is regularly reviewed and updated based on the findings of periodic risk assessment and ongoing monitoring. (1)



The enterprise checks that its tier 1 suppliers have a mitigation action plan to reduce the salience of human rights risks and the severity of human rights impacts to which they are connected in their operations, business relationships and supply chains. (1)

# AND

The enterprise checks that its tier 1 suppliers' mitigation action plans relate to the findings of their periodic risk assessments and ongoing monitoring. (1)

# AND

Where suppliers do not have sufficient capacity to address the risks or impacts arising in their own operations or supply chain, the enterprise supports them to build that capacity. (1)

The mitigation action plan should focus on

- 1. how the company can contribute to the reduction in the likelihood of risks arising. This may involves actions inside or outside the enterprise.
- 2. how the company will contribute to reducing the severity of human rights impacts, should a risk materialise. This may involve actions inside or outside the enterprise.

This aligns with the prevention action plan required by the draft EU Corporate Sustainability Due Diligence directive.



Horizontal

All salient or significant ESG issues should be managed using a prevention and mitigation action plan or equivalent.

# **Provision 3: Prioritisation, Prevention and Mitigation**

**Performance** expectation

**Impact Domain 1 Indicators** (in own operations)

**Impact Domain 2 Indicators** (in supply chain)

**Guidance Placeholder** 

Type of indicator

# Criterion 3.1: Prioritisation, prevention and mitigation

The enterprise strengthens and integrates human rights within relevant enterprise functions and takes actions to prevent and address impacts.



# 3.1.4

Addressing impacts through differentiated action to cease. prevent, mitigate and remediate the impacts





an adverse impact through its

operations, the enterprise has

a formal process to follow that

the necessary steps to cease or

ensures the enterprise takes

prevent the action causing or

contributing to the impact. (1)





Where the enterprise has contributed to or may have contributed to an impact through its supply chain relationships, it has a formal process to follow that ensures the enterprise ceases or prevents the action contributing to the impact and that the supplier ceases or prevents the action causing or contributing to the impact. (2)



Where a supplier's capacity is limited, the enterprise supports the supplier to cease, prevent and/or remediate the impact. (1)

The formal process for suppliers should include:

- 1. checking whether its tier n supplier(s) may have contributed to or caused the impact,
- 2. checking the supplier's capacity to mitigate the identified impact,
- 3. verifying that the suppliers take the necessary steps to prevent causing or contributing to the impact,
- 4. using its leverage to cause its supplier(s) or other relevant stakeholders to take the necessary actions to cease contributing to the impact,
- 5. using its leverage to ensure its supplier(s) contribute(s) to remediation of the impact.



Fundamental

MS Index: Prioritisation, prevention, and mitigation



# 3.1.5 Use of leverage in business relationships









Where the enterprise's own operations, products or services are or may be directly linked to an adverse impact through its business relationships, the enterprise exercises its leverage in order to seek to address the risk or impact. (1)

## AND

Where the enterprise does not have sufficient leverage to address the risk or impact, it seeks to build its leverage to address potential or actual risks and impacts to the greatest extent possible. (1)

# AND

Where an enterprise is unsuccessful in using leverage in a business relationship or along its supply chain, it considers all relevant factors to determine the appropriate action to take. (1)



Where the enterprise's tier n suppliers' operations, products or services are or may be directly linked to an adverse impact through their business relationships, the enterprise exercises and builds its leverage in order to influence its supplier or other stakeholders to address the risk or impact. (1)

# AND

The enterprise verifies that tier n suppliers use (or increase) their leverage in order to seek to address the risks or impacts arising in their own supply chains. (1)

# AND

Where tier n suppliers do not have sufficient leverage to prevent, mitigate or address a risk or impact, the enterprise provides capacity building support to help its suppliers increase their leverage, for the purpose of addressing potential or actual risks and impacts to the greatest extent possible. (1)

## AND

Where an enterprise is unsuccessful in using leverage along its supply chain, it considers all relevant factors to determine the appropriate action to take. (1)

Relevant factors to take into consideration when leverage is ineffective and the enterprise is determining whether or not to terminate the business relationship include:

- · How crucial the relationship is,
- · The severity of the impacts, and
- · Any adverse consequences of terminating the relationship, including for (potentially) affected people. (1)



**Fundamental** 

MS Index: Participation and Inclusion (stakeholder engagement)

# **Provision 3: Prioritisation, Prevention and Mitigation**

| Performance expectation   | Impact Domain 1 Indicators<br>(in own operations)  | Impact Domain 2 Indicators<br>(in supply chain)  | Guidance Placeholder  | Type of indicator  |
|---|--|--|---|--|
|   | ritisation, prevention and mitigatio<br>rengthens and integrates human righ  |  | and takes actions to prevent and address  | s impacts.   |
| 31.6 Taking appropriate action where there is non-compliance Sourced from EC Corporate Sustainability Due Diligence Directive | The enterprise has a process to follow in the event of noncompliance with its human rights policy or supporting processes.  (1)  AND  The enterprise uses what it learns to: Improve its human rights policy or commitment and processes, (1) inform its human rights risk identification and assessment process, (1) inform its human rights risk minimisation and prevention plan (1) and take disciplinary action for business partners that do not comply. (1) | The enterprise has a process to follow for suppliers that do not meet its supplier requirements related to its human rights policy and supporting processes. (1)  AND The enterprise uses what it learns to do whichever of the following is applicable: (1) Improve its human rights policy or commitment and processes, inform its human rights risk identification and assessment process, inform its human rights risk minimisation and prevention plan and take disciplinary action for business partners that do not comply. | The non-compliance process for business partners and suppliers should include:  • Engagement with senior management,  • Support to develop missing or inadequate policies and procedures  • Agreement of mitigation actions to correct human rights performance to make the business partner / supplier compliant in the shortest timeframe possible,  • What to do if a supplier or business partner does not achieve a corrective action plan in the agreed timeframe,  • What to do should the supplier or business partner faces financial limitations in its ability to implement corrective action plan, including capacity building and support measures, and  • Triggers for suspending or discontinuing business should mitigation actions be inadequate by design (i.e. in proportion to the severity of the impact) or implementation (i.e. in relation to actions or timeframe per the agreement made). | Horizontal  Non-compliance may engender different management responses for different ESG issues. |
| 3.1.7 The enterprise participates in an upstream due diligence programme  Sourced from OECD Minerals Guidance                 | The enterprise participates in joint initiatives that bring economies of scale and standardisation to upstream human rights due diligence. (1)   | The enterprise encourages its suppliers to participate in a due diligence programme through membership and/or financial support. (1)   |   | Fundamental  MS Index: Participation and Inclusion   |

# PROVISION 4: Monitoring Effectiveness

# **Provision 4: Monitoring Effectiveness**

| Performance expectation   | Impact Domain 1 Indicators<br>(in own operations)  | Impact Domain 2 Indicators<br>(in supply chain)   | Guidance Placeholder  | Type of indicator   |
|---|--|---|---|---|
| Criterion 4.1: Moni<br>The enterprise mor<br>rights issues.   | toring, performance tracking and value is human rights impacts and the state is the state of the | rerification<br>tracks and verifies its performance rela  | ated to the effectiveness of its efforts  | to reduce human   |
| 4.1.1 Managing data related to human rights issues  | The enterprise has developed a database and record-keeping system related to monitoring human rights risks, incidents and impacts in its operational business relationships. (1)   | The enterprise has developed a database and record-keeping system related to monitoring risks, incidents and impacts in its supply chain relationships. (1)   |   | Fundamental  MS Index: Monitoring and evaluating effectiveness                              |
| 4.1.2 Verification Sourced from OECD Minerals Guidance  | The enterprise uses independent third party assurance reports to verify that its human rights due diligence policy or commitment and supporting processes are being implemented properly. (1)  | The enterprise uses independent third-party assurance reports to ensure its high risk suppliers' human rights due diligence policy or commitment and supporting processes are being implemented properly. (1)   |   | Fundamental  MS Index: Monitoring and evaluating effectiveness                              |
| 4.1.3 Ongoing monitoring of the effectiveness of the enterprises' human rights due diligence Sourced from UNGPs Reporting Framework | The enterprise monitors how well it complies with its human rights commitment or policy and supporting processes by participating in periodic monitoring of the effectiveness of the identification, prevention, mitigation, bringing to an end and minimisation of the extent of human rights impacts in its operations and business relationships. (1)  AND  This monitoring is done at least every 12 months. and whenever there are reasonable grounds to believe that significant new risks of the occurrence of those adverse impacts may arise. (1)  AND  The enterprise can demonstrate how the information gathered in this monitoring has influenced improvements in its human rights due diligence processes. (1)   | The enterprise monitors how well its tier 1 suppliers comply with its human right commitment or policy and supporting processes. (1)  AND  The enterprise verifies that its tier 1 suppliers are monitoring their human rights impacts. (1)  AND  The enterprise verifies that its tier 1 suppliers are tracking the effectiveness of their efforts to prevent and address human rights risks and impacts in their own operations and along their supply chain on a periodic basis. (2)  AND  That the suppliers engage with (potentially) affected people (or their legitimate representatives) as part of this monitoring and tracking. (1) | Leading practice is monitoring compliance for all business relationships, not just those that have a human rights commitment in a contract. Monitoring includes some of the following elements:  Tracking human rights impacts, processes and/or inputs  Developing enterprise-specific indicators  Tracking performance of suppliers and other business relationships  Verifying performance  Reporting performance tracking to senior management  Making improvements to prevent and address human rights impacts | Fundamental MS Index: Monitoring & evaluating effectiveness                                 |
| 4.1.4 Engaging potentially affected people as part of tracking effectiveness  | The enterprise seeks to engage with (potentially) affected people as part of monitoring and tracking the effectiveness of its responses to identified human rights impacts, including along its supply chain. (1)  | The enterprise verifies that its tier 1 suppliers seek to engage with (potentially) affected people as part of monitoring and tracking the effectiveness of the supplier's responses to identified human rights impacts in their operations and supply chains. (1)  |   | Fundamental  MS index: Participation and Inclusion or Monitoring & Evaluating Effectiveness |

# **Provision 4: Monitoring Effectiveness**

Performance expectation

**Impact Domain 1 Indicators** (in own operations)

**Impact Domain 2 Indicators** (in supply chain)

**Guidance Placeholder** 

Type of indicator

# Criterion 4.1: Monitoring, performance tracking and verification

The enterprise monitors its human rights impacts and tracks and verifies its performance related to the effectiveness of its efforts to reduce human rights issues.



4.1.5 Tools and systems









The enterprise uses diverse systems to monitor human rights impacts and track the effectiveness of its efforts to address human rights impacts in its own operations and along its supply chain. (2)

### AND

The enterprise measures the effectiveness of its approach to addressing human rights impacts using both quantitative and qualitative methods. (1)



The enterprise verifies that its tier 1 suppliers use diverse systems as part of their monitoring and tracking of their human rights impacts and the effectiveness of their efforts to address these. (1)

The enterprise uses a set of tools and systems to monitor its human rights impacts and track its efforts to address them, including those associated with the sourcing and/or trading of minerals

Diverse systems may include:

- Human rights or cross-functional working group with expertise in gender equality, children's rights and any other pertinent risk area that regularly monitors how human rights risks and impacts are
- IT systems and/or databases to track and monitor incidents in the workplace and in communities (segregated by gender, age and other relevant identity factors)
- Engagement with trade unions and women's organisations
- · Surveys of employees or external stakeholders (with secured, anonymous surveys with women employees and women in communities)
- · Internal audits
- Systems to track developments in the nature of the enterprise's salient issues including sexual harassment
- Developing gender-sensitive warning systems and protection of whistle blowers
- Implementation of an effective operational-level grievance mechanism
- Regular assessment of the grievance mechanism's capability to capture human rights risks and violations that threaten groups that have been historically marginalised



**Fundamental** 

MS Index: Monitoring & Evaluating Effectivenes.s

# **Provision 4: Monitoring Effectiveness**

Performance expectation

Impact Domain 1 Indicators (in own operations)

Impact Domain 2 Indicators (in supply chain)

**Guidance Placeholder** 

Type of indicator

### Criterion 4.1: Monitoring, performance tracking and verification

The enterprise monitors its human rights impacts and tracks and verifies its performance related to the effectiveness of its efforts to reduce human rights issues.



### 4.1.6

Key Performance Indicators (KPIs)





business relationships. (1)





Tailored KPIs are developed to help the enterprise track whether or not its efforts are improving outcomes for potentially affected people in its operations and

## AND

The enterprise monitors changes in risk salience in its operations and business relationships. (1)

### AND

The enterprise monitors:

- The number of incidents discovered in the past 12 months in its operations
- The type of incidents (e.g. harassment, discrimination, wage violation, forced labour, child labour, torture, gender based violence, etc.). (1)
- The percentage (%) of cases where remediation was achieved successfully (1)
- The average duration of remediation, from discovery of a case to successful remedy. (1)
- The satisfaction with remedy expressed by affected stakeholders. (1)
- The rate and direction of change in these KPIs over time. (1)

# AND

All data input for monitoring purposes is disaggregated by gender, age and vulnerable groups (e.g. Indigenous Peoples, migrants and other groups at risk of marginalisation). (1)

## AND

The enterprise has reported this data into the Battery Passport. (2)

RMI GS ID2

The enterprise monitors changes in risk salience in its supply chains. (1)

### AND

The enterprise monitors:

- The number of incidents discovered in the past 12 months in its supply chain. (1)
- The type of incidents (e.g. harassment, discrimination, wage violation, forced labour, child labour, torture, gender based violence, etc.). (1)
- The percentage (%) of cases where remediation was achieved successfully. (1)
- The average duration of remediation, from discovery of a case to successful remedy. (1)
- The satisfaction with remedy expressed by affected stakeholders. (1)
- The rate and direction of change in these KPIs over time. (1)

## ΔΝΓ

The enterprise organises the statistics by Geography, Product (mineral, metal, component type etc.), and provenance. (1)

## AND

The enterprise has reported these figures into the Battery Passport. (2)

## ΔΝΩ

Where a supplier is not gathering data such that the enterprise can monitor these KPIs in its supply chains, the enterprise supports its suppliers to institute such KPIs for reporting purposes. (1)

The enterprise uses Key Performance Indicators (KPIs) to track its performance regarding addressing actual and potential human rights impacts in its operations and supply chains.



Fundamental

MS Index: Monitoring & Evaluating Effectiveness

# PROVISION 5: Reporting

**Provision 5: Reporting Impact Domain 1 Indicators** Performance **Impact Domain 2 Indicators** Guidance Placeholder Type of indicator expectation (in own operations) (in supply chain) Criterion 5.1: Reporting and communication The enterprise should be prepared to communicate about its efforts to prevent and mitigate human rights issues, including concerns raised relating to potentially affected stakeholders. Enterprises that may be involved in severe human rights impacts should report formally on their efforts. Whilst all companies have a responsibility to respect human rights in accordance with the The enterprise reports formally The enterprise verifies that its UNGPs, and should therefore be 5.1.1 **Fundamental Public Reporting** and publicly on how it addresses high-risk suppliers are formally reporting publicly on their human rights issues and due diligence, in alignment human rights impacts. (1) and publicly reporting on how they MS Index: with the UNGPs address human rights impacts. (1) the expectation is that enterprises Transparency and need only receive information Reporting The enterprise reports on its from high-risk suppliers on how human rights risks and impacts Where high-risk suppliers are not they are addressing human in a way that aligns with the UN formally and publicly reporting: rights issues in order to reduce **Guiding Principles on Business** 1. The enterprise encourages its burden and increase feasibility of and Human Rights (UNGPs) high-risk suppliers to formally implementation of this index. Reporting Framework. (1) and publicly report on how they address human rights impacts. (1) Direct support to suppliers may involve making internal resources AND available; indirect support may 2. The enterprise requires its highinvolve financing or otherwise risk suppliers to report to it (the enabling a third party to support enterprise) on how they address the supplier. human rights issues in their operations and supply chains. (1) See Part B2/a-k of UNGPs Assurance Guidance for greater AND guidance. 3. The enterprise supports its smallscale suppliers in their reporting either directly or indirectly. (1) 4. Where high-risk suppliers do not provide a report to the enterprise on how they address human rights risks and impacts in their operations and supply chains, the enterprise requests and facilitates such reporting. (1) Besides publishing the report on its website, the company should proactively disseminate the The enterprise disseminates this report to priority stakeholders at a **Fundamental** minimum, which may include but Dissemination report to its diverse stakeholders. MS Index: not limited to: · Potentially affected people Transparency and and/or their legitimate Reporting

representatives · Shareholders, board and

· Women's organisations

executive Workers and worker representatives Suppliers Customers

# **Provision 5: Reporting**

**Impact Domain 1 Indicators Performance Impact Domain 2 Indicators** Guidance Placeholder Type of indicator expectation (in own operations) (in supply chain) Criterion 5.1: Reporting and communication The enterprise should be prepared to communicate about its efforts to prevent and mitigate human rights issues, including concerns raised relating to potentially affected stakeholders. Enterprises that may be involved in severe human rights impacts should report formally on their efforts. Stakeholders are able to evaluate the enterprise's human rights efforts and performance 5.1.3 The public human rights reports The enterprise requires its tier effectively when, for example, the **Fundamental** Content and includes: 1 suppliers to report to it (the information: Information on the enterprise) on how they address · Is true and accurate MS Index: quality of information in effectiveness of its human human rights issues in their · Is concise, clearly written and Transparency and the human rights rights due diligence systems. operations and supply chains. (1) presented. Reporting Goes into enough detail for report (2) Information on the actions stakeholders to understand It has a quality control system for taken by the company to clearly scope, extent, intent, address identified risks ensuring its suppliers' human rights timing, and quality of efforts (e.g. management systems reports: (1) Is presented in such a way as · provide information on the established; risk assessment to be comprehensible to the methodology implemented; effectiveness of their human rights diversity of stakeholders. steps taken to manage risks; due diligence systems and efforts made to monitor provide information on the actions "Information provided by the take by the enterprise to address enterprise, whether through and track performance for risk formal reporting or otherwise," mitigation). (1) identified risks a description of any audits provide a description of any enables "stakeholders to properly evaluate its efforts to prevent and in which the company has audits in which the enterprise has participated. (1) participated address human rights.' Are gender-responsive AND Are sufficient to allow stakeholders This information is provided in a to evaluate their efforts to prevent wav that: and address human rights risks and • is gender-responsive. (1) impacts. is sufficient to allow stakeholders to evaluate its AND efforts to prevent and address Where quality controls find supplier human rights risks and impacts. reports to be inferior, the enterprise communicates to its supplier on what the principles of good reporting it would expect or provides training in good reporting. (1) RMI GS IRMA 5.1.4 The enterprise reports on its The enterprise assesses the quality of **Fundamental** Frequency of its suppliers' human rights reporting human rights due diligence reporting annually. (1) as part of the supplier onboarding MS Index: process or whenever there is a Transparency and change in circumstances. (1) Reporting "When communicating about IRMA their efforts, companies err on the side of being more transparent 5.1.5 The enterprise has defined a wherever possible. At the same **Fundamental** Transparency time, the UNGPs recognise that general approach to mitigating there will be legitimate limitations MS Index: and risks of the risks of transparency on on the ability to share information communication its efforts to address identified Transparency and in certain circumstances. Those human rights impacts. (1) Reporting Sourced from circumstances may include **OECD Minerals** when communicating certain Guidance The enterprise considers any information may pose risks to risks to potentially affected affected stakeholders or to people that could result from its enterprise personnel, or as a communications. (1) result of legitimate requirements of commercial confidentiality." AND The enterprise discloses The enterprise is not expected information with due regards taken to disclose price information or of business confidentiality and supplier relationships. other competitive concerns. (1)

# **Provision 5: Reporting**

**Impact Domain 1 Indicators** Performance **Impact Domain 2 Indicators Guidance Placeholder** Type of indicator expectation (in own operations) (in supply chain) Criterion 5.1: Reporting and communication The enterprise should be prepared to communicate about its efforts to prevent and mitigate human rights issues, including concerns raised relating to potentially affected stakeholders. Enterprises that may be involved in severe human rights impacts should report formally on their efforts. The enterprise discloses the The enterprise discloses the number 5.1.6 Fundamental Disclosure number of instances where it has of instances where it has had to take had to take disciplinary measures disciplinary measures with suppliers MS Index: of supplier disengagement with business partners due to due to human rights violations or Transparency and human rights violations or failed failed attempts at mitigation. (1) Reporting attempts at mitigation. (1) The enterprise discloses where AND Or Responsible it has disengaged AND It does not disclose the identity of Sourcing It does not disclose the identity those suppliers, except where the with suppliers and/or supply of those business partners, enterprise deems it acceptable to do so in accordance with applicable except where the enterprise chains. deems it acceptable to do so laws. (1) Sourced from in accordance with applicable **OECD Minerals** laws. (1) Guidance (M&E Framework)

# PROVISION 6: Remediation

**Provision 6: Remediation** Performance **Impact Domain 1 Indicators Impact Domain 2 Indicators** Type of **Guidance Placeholder** expectation (in own operations) (in supply chain) indicator Criterion 6.1: Grievance Mechanism The enterprise has a grievance mechanism aligned with requirements in the United Nations Guiding Principles for Business and Human Rights. The grievance mechanism should help identify and address instances of human rights impacts. 6.1.1 The enterprise has a grievance The enterprise requires its **Fundamental** An effective. mechanism. (1) suppliers to have effective UNGP effectiveness criteria dictate that operationalgrievance mechanisms in the grievance mechanism should meet the MS Index: level grievance place that are aligned with following criteria. It must be: Grievance It is aligned with UNGP effectiveness UNGP effectiveness criteria. (1) • Legitimate (is it trusted by potential Mechanism mechanism criteria. (1) users) · Accessible (is it known to potential users AND and is assistance provided to those who may face barriers to accessing it) It is survivor centred. (1) Predictable (does it offer a clear and AND known procedure) it is gender responsive. (1) Equitable (do users have sufficient access to information and support in AND order to engage on fair, informed and It is oriented at priority stakeholder respectful terms) • Transparent (are parties kept informed groups (communities, workers, (potentially) affected persons, CSOs about progress) including women's organisations). (1) Rights-compatible (are the remedies provided in line with international human rights standards) · A source of continuous learning (does it identify lessons for preventing future · Focus on dialogue as a means to resolve grievances Channels for receiving complaint may include but not be limited to: · Whistle-blower / ethics hotlines The operational grievance mechanism The enterprise verifies that • Employee ombudsman / human Fundamental channel for includes (a) channel(s) for receiving its tier 1 suppliers have resources complaints processes receiving complaints. (1) policies and processes Open Door / Speak up policies MS Index: complaints that provide a channel for • Trade Unions / Industrial Relations Grievance and/or for AND receiving complaints and/or processes Mechanism The enterprise has a clear process for addressing them. (1) Consumer complaints mechanisms addressing · Community facing grievance them addressing complaints aligned with the UNGP Assurance Guidance C6.3/a. (1) mechanisms • Business-to-Business contract clauses AND with dispute resolution provisions It provides the opportunity for Supplier mechanisms relating to Code the complainant to meet with the of Conduct requirements for supplier enterprise's representatives at an mechanisms appropriate level to discuss potential or Audit processes (and worker interviews) actual severe adverse impacts that are Supply chain hotlines the subject matter of the complaint. (1) Stakeholder engagement (at the site level and the policy level) These channel(s) are periodically assessed for their effectiveness. (1) AND This assessment is done for effectiveness in accordance with UNGP effectiveness criteria. (1) It is adjusted in response to the findings

of this assessment. (1)

# **Provision 6: Remediation**

| Performance expectation  | Impact Domain 1 Indicators<br>(in own operations)  | Impact Domain 2 Indicators<br>(in supply chain)   | Guidance Placeholder  | Type of indicator  |
|--|--|---|---|--|
| <b>Criterion 6.1: Grievan</b><br>The enterprise has a (                            |  | uirements in the United Nations   | s Guiding Principles for Business and Human F   | Rights.  |
| 6.1.3<br>Stakeholders<br>provide input on the<br>design of grievance<br>mechanisms | The enterprise collaborates with stakeholders affected by human rights impacts around the design of its grievance mechanism(s). (1)  |   |   | Fundamenta MS Index: Grievance Mechanism  Or Participation and Inclusion |
| 6.1.4 Acknowledgement and response to stakeholder feedback                         | The enterprise has a process to acknowledge, consider and respond to stakeholder allegations and feedback. (1)   |   |   | Fundamenta<br>MS Index:<br>Participation<br>and Inclusion                |
| Criterion 6.2: Remed   |  | cipate in remedy where it cause   | es or contributes to a human rights impact.   |  |
| 6.2.1<br>Remediation<br>strategy   | The enterprise has a strategy in place to provide for or participate in adequate remedy when it discovers that it causes or contributes to a human rights impact. (1)  AND The strategy was designed in collaboration with relevant stakeholders & potentially affected people. (1)  AND The strategy ensures that for each incident that generates a human rights impact all aspects set out in the guidance for this indicator are followed. (2) | The enterprise verifies that its tier n suppliers in or sourcing from medium and/ or high-risk supply chains have a strategy in place to provide for or participate in adequate remedy where it causes or contributes to a human rights impact. (1)  AND The strategy was designed in collaboration with relevant stakeholders & potentially affected people. (1) | The strategy for remediation ensures that for each incident which generates a human rights impact the enterprise:  • Participates in the design of the remediation approach  • Engagement of an independent third party case handler, where necessary  • Consults and engages with affected people in the determination and the acceptance of the remedy  • Identifies the remediation team  • Agrees who will fund the remediation costs  • Agrees who will be responsible for monitoring the ongoing programme  • Agrees with the stakeholders on the remediation programme  • Carries out swift and effective referral for GBV survivors and children at risk, and  • Seeks to restore the affected person or persons to the situation they would be in had the adverse impact not occurred and enable remediation that is proportionate to the significance and scale of the adverse impact | Fundament:<br>MS Index:<br>Remedy  |
| 6.2.2<br>Monitoring<br>effectiveness of<br>remedy                                  | The enterprise monitors that the type of remedy or combination of remedies is appropriate for each incident. (2)   | The enterprise verifies that its affected supplier monitors that the type of remedy or combination of remedies is appropriate for each incident. (2)  | KPIs for measuring appropriateness would include:  • The nature and extent of the adverse impact  • Financial or non-financial compensation (for example, establishing compensation funds for victims, or for future outreach and educational programmes)  • Punitive sanctions (for example, the dismissals of staff responsible for wrongdoing)  • Taking measures to prevent future adverse impacts  • Satisfaction of affected stakeholder  | Fundamenta<br>MS Index:<br>Remedy  |

# **Provision 6: Remediation**

| Performance expectation   | Impact Domain 1 Indicators<br>(in own operations)   | Impact Domain 2 Indicators<br>(in supply chain)   | Guidance Placeholder                        | Type of indicator            |
|---|---|---|---|------------------------------|
| Criterion 6.2: Remedi<br>The enterprise has a s                                     |   | cipate in remedy where it cause   | es or contributes to a human rights impact. |                              |
| 6.2.3 Monitoring, implementation and closure of the remediation of each remedy case | The enterprise participates in monitoring, implementation and closure of the remediation of each remedy case in its operations. (1) | The enterprise monitors the implementation and closure of the remediation of each remedy case in its supply chains. (1) |   | Fundamental MS Index: Remedy |